

STATE BOARD OF EMBALMERS AND FUNERAL DIRECTORS YEAR END REPORT

Information Based On Fiscal Year

ACTIVE LICENSEES/REGISTRATIONS	2014	2015	2016	2017	2018
Embalmers	1026	1060	1032	1061	1052
Funeral Directors	2101	2168	2100	2155	2134
Limited Funeral Directors	24	27	25	27	30
Funeral Establishments	681	687	681	682	672
Preneed Sellers	328	332	333	333	325
Preneed Providers	585	587	582	590	579
Preneed Agents	199	219	230	221	250
Preneed Funeral Director Agents	984	989	994	979	987
Temporary Funeral Directors	0	0	0	0	1
Total	5928	6069	5977	6048	6030

LICENSES/REGISTRATIONS ISSUED	2014	2015	2016	2017	2018
Embalmers	34	24	28	31	30
Embalmer Apprentices	18	22	14	17	17
Embalmer Practicums	33	23	34	26	38
Retired Embalmers	11	1	6	0	7
Funeral Directors	61	53	68	53	63
Limited Funeral Director	6	1	0	2	6
Funeral Director Apprentices	63	70	94	62	100
Temporary Funeral Director	0	0	0	1	1
Retired Funeral Directors	35	1	21	0	12
Funeral Establishments	40	26	40	36	30
Preneed Sellers	11	13	15	16	8
Preneed Providers	26	20	23	36	20
Preneed Agents	53	57	46	38	66
Preneed Agent Funeral Directors	57	55	51	44	50
Total	448	366	440	362	448

INSPECTIONS	2014	2015	2016	2017	2018
Inspections	733	715	742	722	725
Cited Violations	60	72	74	84	75

COMPLAINTS	2014	2015	2016	2017	2018
Complaints-Consumer	44	114	65	64	54
Complaints - Board Initiated	83	113	102	36	59
§ 324.010				17	9
Denials	0	3	0	0	0

<u>DISCIPLINE ACTIONS</u>	2014	2015	2016	2017	2018
Revocation	0	4	1	7	0
Suspension	28	56	10	10	5
Suspension per § 324.010	7	23	2	17	7
Probation	22	36	33	20	17
Censure	0	0	0	1	1
Injunction	0	1	0	0	0
Voluntary Surrender	0	3	0	0	0
Total	57	123	46	55	30

Information Based on Annual Reporting Year

<u>PRENEED SELLER ANNUAL REPORTING</u>	2014	2015	2016	2017	2018
Number of preneed contracts reported sold	17,231	16,926	18,301	17,495	
Amount a face value of preneed contracts reported sold	\$125,794,912.63	\$100,127,972.74	\$186,373,715.42	\$137,270,357.56	
Amount of annual reporting fees collected	\$620,316.00	\$609,336.00	\$457,525.00	\$437,375.00	

(the data provided here is current as of the date it was assembled and does not take into account late filings that occur after that date)